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Share Capital: euro 10,200,00. VAT Code: 02340220413.
R.E.A No. PS-173884. Website: <http://wubook.net>

Preliminary remarks. With the present Contract, as our customer, You declare to know the service offered from WuBook in every aspect, limit and possibility and to find it adequate to Your real necessities. With the present contract, You takes note that the on line services booking (reservation on line) supplied by WuBook are characterized by a technology in continuous evolution. WuBook has the right to modify the functionality in case this is necessary from the technological evolution of the same services and the modalities with which the services are supplied the customer, with the purpose of improvement and optimization of the services, coherently with the state of the art.

Description of the Service. WuBook offers an online reservation service for tourist receptive structures which: Hotel, Lodges, Farm holidays, Bed&Breakfast. Using WuBook You have the possibility to insert directly on the web site of Your receptive structure, a front-end booking tool that it allows the visitors to make an online reservation. As customer of WuBook, You have the possibility to access to a private area from the control panel, from where You will be able to manage the relative data of the different kinds of rooms, to the availabilities, prices and other data useful to define the offer that You want to publish on the booking front-end on Your website. From the control panel You will be able also to define eventual price reductions and to insert the images of the different rooms, and also names and multilingual descriptions. The booking can be visualized in six languages: Italian, Spanish, English, Portuguese, German and French.

1) Control Panel:

Through the control panel You can insert the different types of rooms that You wants to sell online. For every type is possible to insert an image, the name and description in all the languages available in the reservation interface. For every type, moreover, price and availabilities for every day of the year can be defined.

From the control panel, You can decide to publish the prices in euro or dollars, insert restrictions on the reservations, like *minimal duration of the stay* or the *minimal advance of reservation*, personalize banner and colors of Your booking front-end.

WuBook also allows to manage special offer, that is reductions in price associated to you to journey requirement. If the reservation in the front-end interface would respect requirements that You have indicated, it will be proposed to Your customer to reserve with special offer, enjoying the associate reduction in price.

Moreover reductions in price associated to codes are possible. Thus You could communicate to a customer a code reduction, which has to be inserted during the reservation phase, so to enjoy the associate reduction. These price reduction codes can be inserted to the aim to improve the degree of fidelity of your customer. WuBook is not in charge of any bad use of the codes or of any different use respect to Your wish.

When an Agency supplies its name and address by iata code and identifying data, WuBook sends an email to You to confirm that the request has been introduced in the pocketbook of the relative structure which, if You want, can be associated to a price reduction for the future reservations using the same iata code. The Agency data are available through control panel.

In the control panel it is possible to manage the *cancellation rules* that define a penalty to pay for those people that don't come to the check-in or that cancel the reservation with excessive delay.

2) Booking Front-end:

WuBook gives you the codes that, if copied in the html source of Your site, show a button that allows to open the on-line booking page.

WuBook guarantees that the aforesaid codes, respect the protocol of standard codification of the web pages and give You many solutions, in order to adapt the button with the style of Your web site. WuBook is not in charge of Your web site neither of the inherent technologies on it. It's Your responsibilities to supply to the installation of the button in the web site and to the verification of the correct functionality of it.

For the customer who wants to reserve, the process of booking is composed by 3 passages:

- Insertion of the dates: The customer in the first phase of reservation, must select the dates of arrival and departure. To this purpose WuBook, give to the customer an instrument that helps him to recognize periods in which finding lodging availability.
- Definition of the occupation: In the reservation second step, the customer must choose the lodgings that prefer to occupy during the stay. WuBook prevents the overbooking, not permitting to book an already reserved room.

- Confirmation reservation: In the last step the customer must insert its personal identifying data and, eventually, the credit card code that will be held to guarantee the reservation.

As a result of the reservation, the customer receives a notification email. The e-mail address is a fundamental data for the reservation process. WuBook is not in charge of the truthfulness of the data inserted by the customer who reserves using the booking front-end neither of the email address, nor of the other personal identifying data. WuBook operates and is engaged in order to make the *booking front-end* more and more effective to the aim to maximize the number of the online reservations; to this purpose, it follows criteria of simplicity, security and transparency.

3) Model of reservation:

WuBook gives You the possibility to choose between three models of reservation:

- Differed: The customer who makes a reservation does NOT have to insert the code of the credit card as guarantee of the reservation, the reservation is not soon confirmed but waiting for Your confirmation, that you will make in Your control panel.
- Real time: The customer who makes a reservation MUST insert the credit card code to guarantee the reservation, the reservation is immediately confirmed.
- Free: The customer who makes a reservation can decide to insert the credit card code to guarantee the reservation in order to have it already confirmed, or not to insert the code and to wait for Your confirmation.

The confirmation of the reservation has the effect automatically to reduce the availability of the types of rooms interested in the reservation, and to notify via email the happened reservation, both to You both to Your customer.

4) Cancellations of the reservations:

In the notification email of the customer reservation, WuBook puts a link that allows to navigate the cancellation page. From this page it is possible to cancel the reservation inserting the unequivocal code and the e-mail address. In the notification email there are also the rules of cancellation as You have indicated through Your control panel.

WuBook is not responsible of the reservations that are canceled and/or that do not have a good result.

5) About the credit cards:

The eventual introduction of the credit card code of Your customer, is to intend as **guarantee** of the reservation, meaning that you can not use it in order to collect the payment of the stay, but it will use to eventually collect the penalty in case of not presentation or, in general terms, in case of violation of Your rules of cancellation.

For the activation of the model of reservation in *real time*, an insertion from Your part of a password is request. This password will be used to create the key for crypt the code of the credit card using an asymmetric algorithm with public and private key. WuBook, does not have the possibility to know the codes of the inserted credit cards from Your customers. The same codes, moreover, will be deleted after 15 days from the date of departure of the reservation for which the code has been inserted.

The Credit card is checked in its anatomy and through the so-called Luhn algorithm; the accepted cards are therefore all and only those for which it is possible to make the aforesaid controls: *Visa, MasterCard, American Express, Discover, Enroute, Jcb, Diners* and relative subcategories. Note that the positive outcome of the control does not imply the authenticity of the used Credit card, in spite of this discrepancy it is absolutely improbable.

In consequence to what is written, You accept that:

- WuBook does not guarantee the authenticity of the CC, although the algorithms used for the anatomical controls are technologically advanced in relation to the state of the art.
- WuBook can not access to the Credit cards of Your customers.
- WuBook can not know if the Credit cards of Your customers are covered or not.
- Eventual spreads of Credit cards of Your customers, in case the origin of the spread are imputable to the use of WuBook, are completely under Your responsibility, being the only one to know the password to decrypt them.
- WuBook does not offer any service for the collection of the payments or the penalties that You establish to Your customers. The activation of the Credit cards and their management are under Your complete responsibility.
- WuBook is completely raised from eventual contentious between You and Your customers in relation to the Credit cards.

6) Modality of payment and duration of the service:

WuBook previews two distinguished ways of calculation of the amount of the service: Annual Fee and Commission Regimen. You are free to independently choose the regimen of payment through the control panel. Once the

contract is started, you have always the possibility to pass from a regimen to another totally in autonomy, without any warning.

- Commission regimen: In order to activate the commission regimen the payment on account “una tantum” is necessary at the beginning of the contractual relationship. Every month, moreover, wubook demands the payment of the commission calculated as percentage of the amount of the reservations of the month. The amount of the advance payment and the percentage of commission, will be available in our website: <http://wubook.net>.
- Annual Fee: The service annually renews as a result of the payment of the fee, whose amount could be visible in our website. WuBook makes reductions in price in percentage on the amount of the fee, in case You want to buy the service for more than one year.

WuBook will advise You about the expiration of the service through email with at least one advance payment week. In case the payment of the commission or the fee is not made within the demanded day, the service is automatically interrupted and the contract expires. The process of payment of the service with consequent reactivation of the contract, must be executed following the procedure indicated in the control panel. This procedure actives a *request of renew*, which is associated to a code and to a price of some services for a certain time. The payment of this *request* involves the activation of the services for the indicated time starting from the moment of reception of the notification of the payment for wubook.

The interruption of the service does not involve the cancellation of the data. Within 6 months from the expiration, you can however access to the the control panel in order to pay and reactivate the service with the restoration of the previously inserted data. WuBook accepts payments through credit cards or bank transfer. In case of bank transfer, You must send via fax or email the relative receipt indicating as object the code of order of the aforesaid *request of renew*. The costs of the activation of the annual service can change from year to year. You can check the variations directly on the WuBook website.

With the acceptance of this contracted, the customer engages itself:

- To allow WuBook to do statistic analysis founded on the data of the structures, and eventually to publish the results on the website <http://wubook.net>, in case such publication does not offend the anonymity of the customer.
- To consider legitimate and reliable the information traced by WuBook about the configurations that You make in your structure.
- To consider WuBook not in charge of the configuration of inserted the data relative to your structure through the control panel.
- To accept the exposure of the e-mail address, used for the notifications, during the on line reservation process.
- Implementing the interface of reservation on Your website, You engage yourself not to remove the WuBook link, as it is described to the relative page of the control panel. The button “Reserves Now” must match with a link to the website: <http://wubook.net>.
- To consider itself only in charge of the management and the treatment of the data of its customers. To make reference to the Italian Legislative Decree no. 196/2003 for the aforesaid treatment, that prohibits the publication or the sale to third parts, and the use for business purposes of the personal data of the customers.
- To consider itself the only one in charge of eventual discrepancies between what You have declared on line and what is offered by the real service of stay.
- To update and to modify the relative data of Your service, guaranteeing a functional and coherent use of the online reservation service offered by WuBook.

7) Place of jurisdiction:

The present contract must be interpreted and regulated in conformity with the Italian Law. For all not express regulated from the present contract, the dispositions of the Civil code in matter will find application. For whichever relative controversy to the interpretation and/or execution of the present contract will be competent in via exclusive the Place of jurisdiction of Fano (PU).

Conclusion. The present contract must be interpreted and regulated in conformity with the Italian law. For the aspects not expressly considered from the present contract, the dispositions of the Civil code in matter will be applied.